

AlterG Anti-Gravity Treadmill® Warranty and Extended Warranty

Your AlterG is covered by the following warranty:

- ***One year parts and labor for the entire machine.***

Warranty: AlterG warrants to Customer that the AlterG Anti-Gravity Treadmill® is free from manufacturing defects for a period of one (1) year from original date of purchase. The Warranty doesn't cover damage or equipment failure due to misuse, user or other damage, or failure to comply with environmental, electrical requirements and maintenance as outlined in the AlterG Anti-Gravity Treadmill® User Manual. Any customer modification of the AlterG Anti-Gravity Treadmill® voids the Warranty.

P200 Series

Extended Warranty:

AlterG offers an Extended Warranty on a year by year basis for the AlterG Anti-Gravity Treadmill® as follows:

If you buy the Extended Warranty for the P200 series at the time of your AlterG Anti-Gravity Treadmill purchase, the fee for additional years of warranty is \$3,750 per year, up to a maximum of four (4) years. If you purchase the Extended Warranty, AlterG will provide one (1) free preventative maintenance check and service of the P200 by a qualified technician at the end of the first year of use.

An Extended Warranty may be purchased after the sale and installation of the AlterG for \$2,500 for the M300 series and \$3,750 for the P200. **Extended warranties are only available within one (1) year of the purchase date of the product and prices are subject to change.**

During the Warranty period or Extended Warranty period, AlterG® or its authorized service technician will diagnose and repair your AlterG Anti-Gravity Treadmill® including parts and labor. The service can range from phone calls and emails to onsite service visits as necessary. If you choose not to purchase an Extended Warranty from AlterG, you will be billed at the then current rates for parts and labor plus any travel and/or shipping needed for any service of the product after the initial one (1) year Warranty expires.

Neither the Warranty nor the Extended Warranty covers lost business opportunity due to your AlterG Anti-Gravity Treadmill® being out of service, nor do the Warranty or the Extended Warranty cover any damage or equipment failure due to misuse and other user damages. This includes: failure to comply with environmental and electrical requirements, as well as the maintenance upkeep protocols outlined in the AlterG Anti-Gravity Treadmill® User Manual. Any customer modification of the AlterG Anti-Gravity Treadmill® voids the Warranty. If you must disassemble the AlterG Anti-Gravity Treadmill® to move it, doing so without an AlterG qualified technician will void the Warranty as well.

M300 Series

Extended Warranty:

AlterG offers an Extended Warranty on a year by year basis for the AlterG Anti-Gravity Treadmill® as follows:

If you purchase the Extended Warranty for the M300 series at the time of your AlterG Anti-Gravity Treadmill purchase, the fee for additional years of warranty is \$1,250 per year, up to a maximum of four (4) years. Note, NO free preventative maintenance checks are provided for the M300 series. Customers can choose to have maintenance checks performed by a qualified technician of their choosing or AlterG can quote the cost of a maintenance check and provide the service at the current rates for parts and labor, plus any travel if needed.

An Extended Warranty may be purchased after the sale and installation of the AlterG for \$2,500 for the M300 series and \$3,750 for the P200. **Extended warranties are only available within one (1) year of the purchase date of the product and prices are subject to change.**

During the Warranty period or Extended Warranty period, AlterG® or its authorized service technician will diagnose and repair your AlterG Anti-Gravity Treadmill® including parts and labor. The service can range from phone calls and emails to onsite service visits as necessary. If you choose not to purchase an Extended Warranty from AlterG, you will be billed at the then current rates for parts and labor plus any travel and/or shipping needed for any service of the product after the initial one (1) year Warranty expires.

Neither the Warranty nor the Extended Warranty covers lost business opportunity due to your AlterG Anti-Gravity Treadmill® being out of service, nor do the Warranty or the Extended Warranty cover any damage or equipment failure due to misuse and other user damages. This includes: failure to comply with environmental and electrical requirements, as well as the maintenance upkeep protocols outlined in the AlterG Anti-Gravity Treadmill® User Manual. Any customer modification of the AlterG Anti-Gravity Treadmill® voids the Warranty. If you must disassemble the AlterG Anti-Gravity Treadmill® to move it, doing so without an AlterG qualified technician will void the Warranty as well.
